

Shark Alert - Radical QA (RQA) Snatches Project Success from Jaws of Discord

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Abstract

Most systems development projects are doomed to discord because ambiguous contractual commitments and founding principles allow Customers and Developers to draw different conclusions about their bargain. This talk will discuss miscommunication between customers and developers, why setting customer expectations is critical, and how contracts can help and deter project success. The role of QA for ensuring the success of the customer-developer relationship is discussed in detail and how to apply traditional QA analysis and protection in a radical way to ensure they truly start out on the same page - with the same expectations about resources, schedule, functionality, quality, responsibilities and project processes. Swimming in these seas without our Radical QA is like dripping blood in shark infested waters.

Bio

For the past ten years, Lubomyr Chabursky has provided clients with guidance and advice about the conduct of systems development projects - including project practices, project management, scope management and client-developer relationship management. He oversaw the largest and longest litigation in Canada dealing with a failure of a systems development project. He now works with WSR Consulting Group, LLC as a senior management consultant, an expert witness, and a forensic expert to uncover the real root causes of why large scale systems development projects succeed and fail. He has been involved in a range of system failure matters in a variety of industries across the United States. Mr. Chabursky has earned his B.A and M.B.A., and his LL.B. and LL.M.