





SAP Automating Testing with HP's Business Process Testing (BPT)

## Agenda



- Challenges
- Organization Readiness
- Foundation
- Planning, Planning
- Business Process Testing Intro
- High Cost of Maintenance
- Best Practices
- Data-Driven
- Test Data Management
- Business Process Testing Demos

## Common Challenges



- Typical SAP tests are usually module specific and not end-to end
- SAP knowledge is captured in silos (module), very few resources knows the entire end-to-end process
- Substantial amount of SAP upgrades, hot-packs and updates
- Lack or poor Quality Assurance processes within the organization
- Unclear, vague, poor and/or non-testable requirements
- Poorly documented or non-existent test cases

## Common Challenges



- Lack of Data Management
- High maintenance cost due to poor or non-existent test automation design
- Inexperienced resources without
  - Automation Testing
  - Tool knowledge
  - Scripting knowledge
  - Technical knowledge

#### Organization Readiness



- Is your organization ready to automate?
- Do you have mature manual testing processes?
- Do you have the test automation knowledge to avoid growing pains?
- Do you have the skills to properly plan and automate your test cases?
- Do you know the automation tool well?
   (Undocumented and Advance Features)
- Do you have a test data baseline process?

#### **Foundation**



- Well-organized Manual Test Processes
  - Test Cases well documented
  - Valid Test Data
- Test Automation Strategy
- Test Automation Architecture and Design
- Resources with Test Automation Knowledge
- Resources with Advance Tool Knowledge
- Accessible Application Specialist (Business Knowledge)
- Test Data Management
- Dedicated team of Test Automation Specialists

## Planning, Planning



Test Automation is a software development project, it is necessary to;

- Prepare an Architecture solution
- Plan the best approach for the application under test
- Prepare a road map
- Identify technical challenges if any
- Train resources

## Planning, Planning



- Test Automation Strategy
  - Test data management
  - Test design patterns
  - Standards and naming conventions
  - Error handling and reporting
- Test prioritization with Business Process Experts
- Test Automation Plan
  - Development cycle process
  - Resources & schedule
- Automate prioritized test suite

#### **Business Process Testing**



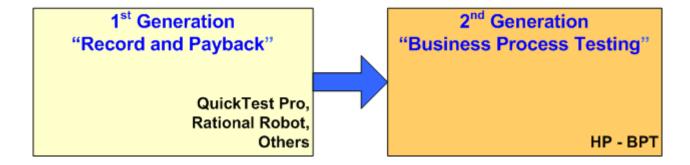
## HP – Business Process Testing

- Proven Technology
- Reduces maintenance compared to traditional automation
- Component level traceability
- High level of flexibility to deal with custom controls
- Runtime parameterization
- Requires some level of recording
- No automatic change detection

## **Business Process Testing**



- Test Automated testing tools available to test SAP environments provide several approaches;
  - Traditional Record and Playback (1st Generation)
  - Business Process Testing (2nd Generation)



## Business Process Testing (cont')



- Business Process Testing Requires
  - HP Quality Center
  - HP QuickTest Professional
- Gives the possibility within Quality Center to
  - Separate the scripting task from the test case preparation task
  - Easily create test scripts using reusable test components
  - Manage the test data
  - Manage the test flow
  - Maintain either manual or automated components

## Business Process Testing - Approach



Automation Engineer

Business Analyst
Test Engineer

Create Components

Test Case

Creation

Automation

Design

- Architecture
- Design
- Planning

• Create BPT Components

- Create Libraries
- Create Object Repositories
- Compose Test Case
- Prepare Data
- Add Test To Test Case

#### High Cost of Maintenance



- Minimize maintenance cost
  - High reusability with data-driven test components
  - Minimize scripting logic with efficient test component design
  - Self-contained test cases for easier test management
  - Function / Methods Library development for high reusability
- Reduce needed skills with task segregation
  - Business Process Experts Test Case Level
  - Test Component Developers Test Component Level

#### **Best Practices**



- Reusable Components Encapsulated steps that can be reused
- Component Granularity The right size of the component. Should it be a screen, form, header, tab, etc?
- Data-Driven Component Components that can accept different input data
- Function Libraries Visual Basic Libraries containing reusable functions and methods
- Business Component A keyword driven component
- Scripted Component A event driven component with the flexibility write coded and logic

#### **Best Practices**



- Business Flows A collection of several components that represent a specific flow of events
- Test Data Management A process to manage test data
- Data Baseline A data starting point. A specific state that data has to be set at
- Naming Convention Standards Standards for coding, parameters, messages and error handling
- Advance Error Handling The ability to handle known and unknown errors to provide real unattended execution
- Automation Team- Dedicated team for automation

#### Data-Driven



# An Automated Test Script should process a transaction flow based on the input test data

- Reduce maintenance by separating the test from the data
- Execute several transaction flow scenarios by feeding data to the same test case
- One Test Case satisfies multiple transaction flows

## Test Data Management



A successful Test Automation needs a wellorganized test data management process

- An Efficient Test Data Management process benefits manual and automated testing
- Test Data needs to be included in the test automation design and architecture (Data Baselining)
- Invalid Test Data accounts for more than 70% failures in automated testing runs (GIGO effect)
- Obtaining and/or creating test data can take between
   20% to 50% of the testing effort

#### Conclusion



- Business Process Testing
  - Substancially reduces maintenance
  - Provides modularity and reusability
  - Captures business knowledge
  - Provides data-driven testing
  - Technology is been around since 2004
  - Accelerates Test Creation when components are available
  - Can be used by Business Analyst or Functional Analyst to compose tests
  - Is embedded in a test management solution, Quality Center

#### **Contact Information**



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## Question and Answers



